

LOVE SERVICE SERVICE COMPASSION JUSTICE HOPE ENDURANCE HUMILITY THANKFULNESS

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2021 Impact Report

LIGHT of HEARTS VILLA

We are devoted to providing premier senior residential living and community outreach services. Through our faith-based values, we affirm the integrity of each person and encourage them on their journey of aging.

Living our Values

Transparency. It's a word we try to live by as we navigate this ever-changing world and the hardships and victories that come with it. In the spirit of transparency, we have decided to add a publication to the mix at Light of Hearts Villa. Introducing our first-ever Impact Report. We plan to produce this report each year to communicate important information about the previous year. The idea is to continue to build accountability and trust with our community of supporters.

By adding a report that details our financials, fundraising success, Medicaid shortfalls, community outreach services, accomplishments and more, our desire is to give each of you an even more intimate look into our organization. That way, you can REALLY understand the impact you're making. We want to do everything we can to keep you connected and up-to-date on the fantastic things this ministry is doing to show the love of Jesus to as many as we can, especially during these times when our doors are still not open to the general public.

I hope this report provides you with greater clarity on how Light of Hearts Villa has successfully managed through these tumultuous times and is well-prepared to meet the challenges and opportunities we may see in the future. The pandemic has certainly kept us apart, but in many ways has brought this community of people closer together than ever before.

I am extremely optimistic that the future of Light of Hearts Villa is bright as we continue to devote ourselves to providing premier senior residential living and community outreach services.

Praying God's blessings over you and this community as we continue to embark on this journey and live out our values together.



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Breanne Cavileer, LNHA, CDP Executive Director, Light of Hearts Villa

A NOTE FROM OUR BOARD CHAIR

The expectations of Light of Hearts Villa by our community are to provide unparalleled quality of care and services to our residents. Questions that are always in the back of my mind are:

- What sets us apart from other senior living facilities?
- How do we continue to improve upon the excellence that is at the forefront of our mission?

I believe that the answers to these questions can be found in the theme of this first ever Impact Report: Living Our Values at Light of Hearts Villa.

We begin every meeting at Light of Hearts Villa with a prayer, and we always include our mission statement with that prayer: "Through our faith-based values, we affirm the integrity of each person and encourage them on their journey of aging."

The following attributes comprise the core of our faith-based values: Love; Service; Compassion; Endurance; Justice; Humility; Hope; Thankfulness.

I can speak firsthand to you that these values are part of our commitment to all whose lives we touch on a daily basis. I see our staff and caregivers demonstrate these values every time I am at Light of Hearts Villa. I make this statement with confidence as my mother is a resident here, and she speaks highly of the staff, the quality of care, the daily activities and the friends she has made here.

As we reflect back on 2021 throughout this report, you will see how our values and spirit impact the residents, and how our organization has overcome many challenges, adversities and hardships.

On behalf of the Light of Hearts Villa Board of Directors, my sincere thanks and appreciation goes out to all for your prayers, kind words and charitable gifts, all of which helps us make a difference in the lives of our residents.

Bruce Swartz

Chairman, Board of Directors



You will feel the love and peace when you enter the Villa. The staff has always been and continues to be caring, compassionate, knowledgeable and efficient. It is truly like being in a family!

+ Elizabeth Watson daughter of a former resident



Showing Employees the Appreciation they Deserve

In 2021, 71 incredible employees dedicated so much of themselves to provide care and support for residents. Light of Hearts Villa hit the jackpot with employees pitching in to help in all areas, working extra hours and coming up with creative ideas to help residents with physical, mental and social struggles.

Honoring employees this year was especially important. Health care workers across the country have been experiencing extreme burnout as the pandemic has continued. Light of Hearts Villa was no exception to a staff shortage, particularly in our dietary and wellness departments. It became a priority to retain our strong staff.

We implemented a "Bre's Bucks" program, designed for management team members to nominate anyone they saw going above and beyond their normal duties. These nominations were not hard to come by on a daily basis. Executive Director Breanne Cavileer, who is the face of "Bre's Bucks," said, "On any given day, you could walk around this building and see someone going above and beyond for this community. This staff is full of special people who make God's Love Visible every day."

Additionally, the Diversity Equity and Inclusion (DEI) committee had staff members write down strengths of their fellow colleagues at a special mission in-service meeting. Adjectives like "compassionate, selfless, driven, patient, loving, dedicated and faithful" were among just a few of the sweet things that Light of Hearts Villa staff had to say about each other. Each staff member was then presented with a candle with each of the words and phrases used to describe that individual person. "You could see morale instantly lifted in each person as they read the qualities their teammates used to describe them. It was such a great idea, kudos to Sister Regina Kusnir who heads up the committee and thought of this idea," said Breanne.

The end of 2021 also brought special treats like a sponsored lunch from Fidelity Charitable co-sponsored by Jim Beres (a resident), several baked goodie donations, treat bags and more. Staff gifts from the Villa included fun new tumbler mugs with our logo and gift cards. Thanks to a generous "Secret Santa" donor, we were also able to bless each staff member with an additional Christmas gift, a \$50 Target gift card.

We are blessed with a talented and dedicated team at Light of Hearts Villa and it takes each and every person to continue to run this well-oiled machine of providing exceptional care to residents.







Light of Hearts Villa has multiple departments, each run by talented directors. Following are their reports recapping 2021 activities.



Mission – Sister Regina Kusnir

The mission spirit of Light of Hearts Villa flows from St. Vincent de Paul who spoke of "making God's love visible." We see this daily in the way

our staff, residents and families interact with one another. The respect, compassion, gentle care, laughter and genuine concern for the other makes that phrase come to life. The DEI Committee implemented a number of GRace Conversations (capital R on purpose) in 2021 and directed the Annual Mission In-Service to focus on finding the gifts in each other. The exercise of identifying these gifts translated into candles for each staff member surrounded by their gifts and accompanied by the poem, "Thank You for Being a Gift." The year culminated in the nomination and selection of Bruce Stewart in the Dietary Department as the 2021 recipient of the Making God's Love Visible Mission Award. This highest honor of the Villa is given to one employee who daily embodies the mission and who is nominated by their peers. Innumerable are the ways that the faith-based values of the Villa are expressed daily through regular formal prayer and through actions great and small. Our mission is alive!

Social Services – *Robert Evans*

In 2021, I provided professional, supportive services in Bedford, Bedford Heights and Walton Hills to older adults and their families through

education, referral and assistance, thus allowing them to remain safe in their homes for as long as possible to maximize their quality of life. I provided services through home visits (phone assessments during the pandemic), benefit analysis, meals on wheels and advocating for those in need. I support the residents of Light of Hearts Villa by assisting them in transitioning to the Assisted Living Waiver, acquiring VA benefits and helping them and their families to navigate the Medicare/Medicaid system, such as MyCare Ohio. The residents in the community and at the Villa are always given time to discuss issues whenever requested with someone who cares about them and who listens to and guides them during times of duress. I also chaired the

Grievance Committee and have served as a sound mind and mentor. During the past year I have received 308 calls from people in the community requesting assistance. I have provided supportive services on over 470 occasions with either food, gift cards or referrals to other agencies. Additionally, I have completed 49 Meals on Wheels assessments for seniors in the community and I have acted as a liaison between WRAAA, Medicaid and Medicare and Light of Hearts Villa.



Life Enrichment – Anne Messer

Life Enrichment in 2021 began with many of the same limitations we faced in 2020. My

goal for 2021 was to find a safe way to bring back as many activities as possible. Many of our activities were being conducted with residents masked and social distanced, and required individual supplies for residents, which made doing most of our usual activities more challenging and costlier. Residents missed playing bingo, so we created disposable and edible bingo using printable bingo cards and M&M's as bingo chips. It quickly became a favorite activity. Live entertainment was something we were all missing. Some of our frequent entertainers were able to perform virtually on Facebook Live, which became our new normal for entertainment. Once residents were vaccinated and mask mandates were removed for residents, group activities were much more enriching. In the late spring, we were able to invite entertainment to return to our stage. The first live performance with an in-person entertainer was a surprise for the residents and one of my favorite parts of 2021. In the summer, we took advantage of our beautiful outdoor spaces. We also did many scenic drives throughout the summer and fall. The winter season began with the Villa being decorated for Christmas and residents celebrated the holidays all month long with different activities and parties. We closed 2021 with the residents counting down to the New Year at an afternoon party. As I look back at 2021, I am thankful for my amazing team and the resilience and optimism of our residents.

Life **Stations**

Life Stations at Light of Hearts Villa Help Residents Unlock Memories

At Light of Hearts Villa, staff design each day around meaningful activities and programs for residents. In Lumen Lane, our memory care neighborhood, we started installing different sensory "life stations." These special environments are set up along the hallways and in the Max Hickle Activity Room, which also opened for the first time in 2021.

These life stations include a nursery life station, an office-themed area and laundry station that residents can utilize to feel a sense of normalcy and familiarity.

"Life stations are just one way that Light of Hearts Villa focuses on engaging residents in ways that promote their purposefulness each day. We, as staff here, want to join our residents in their moment, rather than trying to bring them into our reality," said Director of Life Enrichment Anne Messer and Certified Dementia Practitioner.

Anne added, "This type of validation focuses on accepting the resident's daily interpretation of their surroundings and sense of self. For instance, if a resident is ready to go to work as a teacher, we would create a life station in which they would reminisce about being a teacher or prepare for their upcoming class using the office space area. Validation is often the key to unlocking memories, facilitating conversation and decreasing restlessness."

In 2021, fun holiday-themed eye spy sensory bottles made by ML Sensory Creations were also added. "Sensory bottles are a wonderful way to engage and relax residents. It allows them to focus on just staring at the beautiful colors and finding the little hidden items in the bottles, which are super glued closed for safety. We're really trying to step up our sensory items now that we have additional space in our Lumen Lane neighborhood and these are a great addition," said Anne.

In 2022, we also hope to add an animal life station where residents can groom, cuddle and care for their animals, such as a stuffed dog or cat. We also hope to fundraise the necessary monies to install the larger tactile art down the hallways that are different textures and colors.

If you want to help sponsor the costs of life station materials or tactile art, please reach out to Amy Huntley at 440.232.1991 ext. 524, amy.huntley@lightofheartsvilla.org or simply mail a check to Light of Hearts Villa at 283 Union St. Bedford, OH 44146 and specify "memory care art" or "memory care life station."





Wellness – Donna Allen

Managing our Wellness Team during an ongoing pandemic has certainly had its challenges. We have been so successful at maintaining

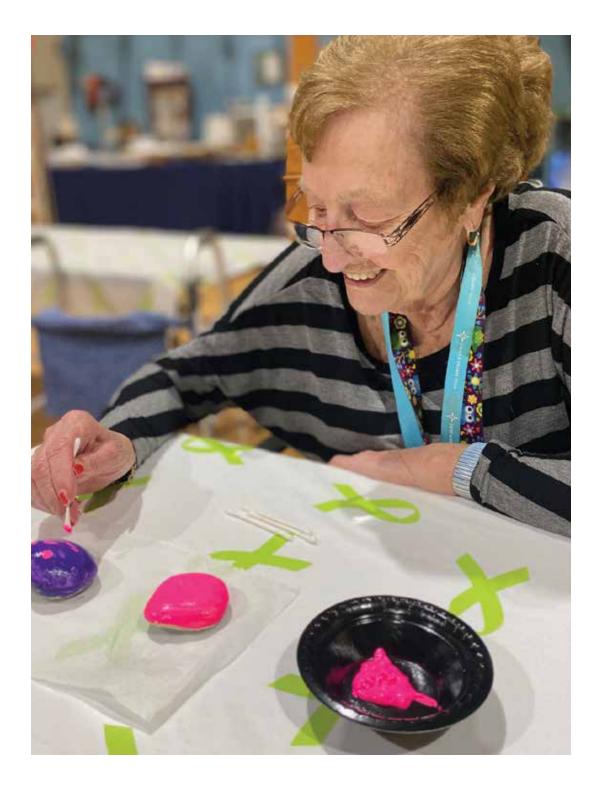
our strict sanitation protocols to ensure that our residents are safe as possible. Additionally, staying up-to-date on policies and procedures per the CDC and Ohio Assisted Living Association (OALA) directives has been time consuming, but important. We've had multiple in-services and meetings to ensure everyone is aware of any new procedures throughout the year and are really working hard to keep the entire community safe. Just like every other facility, we have had our share of staffing challenges as well. In full transparency, we are doing our part as a facility to continue to offer even more competitive wages and benefits so that we can retain the strong team we have now. With caregivers and nurses in such high demand these last few years, it has been challenging to compete with corporate, for-profit facilities. We stand out in the way that we truly do work as a family here and the positive feelings that our employees have once they're in is what's keeping so many people around for years and years. We are really blessed that we have strong retention in our team and I know they do feel valued at the end of the day. Some of the best compliments we receive from residents and their family members are about our caregivers and nurses. They call them "angels" and other kind things. It gives me a lot of encouragement as their boss knowing each of our team members is here for our mission and living out our values every day.

Karen The higl able to

Dietary —*Ray Dorman and Karen Champa* The highlight of our 2021 was that we were

able to re-open the dining hall after more than a year of delivering meals to resident rooms. It was such a happy day to be able to set-up the tables all nicely, prepare their meals on

nice plates, provide actual utensils and finally see those smiling faces dining together again! It really does make a difference in their days to be able to make their way down to the dining hall for some food and fellowship. Seeing our residents enjoy meals and interact with each other at dining times certainly reminds us that all we do really does matter. We have been dealing with significant food shortage issues in the industry that has made ordering difficult. We used to be able to offer a choice of two food options each day for the main meal, but due to these ordering issues, we had to cut back to one option. We're hopeful this gets better in 2022. Some of our residents' favorite meals include roast turkey, meatloaf, BBQ ribs and cheeseburgers. We continue to be grateful for our dietary team members who have stayed flexible during this ongoing pandemic to best meet the needs of all of our residents. We have dietary team members who have worked at Light of Hearts Villa for over five years, 15 years and even 30 years... Which is certainly a testament to our family-like culture here at the Villa!



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The Villa is a place of peace and faith. There is a family atmosphere that is welcoming and calming. Excellence and quality of care is top notch.



Admissions –*Kieran Patton*

The pandemic has disrupted just about every facet of senior living operations—including when to allow admission of new residents and

how that process is handled. The past two years have been interesting working with families who are grappling with the decision of whether or not now is the right time to move their loved one into a facility like ours. In 2021, we had 24 new residents move in. I think because of our long standing proof of how serious we are taking this pandemic without resident cases, it has eased the minds of our residents and their family members. I have to give it up for our staff and the rest of the leadership team who take our policies and procedures seriously to ensure the safety of our entire community. When interested parties come to tour the facility, they can see just how clean our facility is, the N95 masks on our team members and that our residents are still living really great day-to-day lives. We have continued to have activities in a safe manner, daily Mass, dining in our beautiful hall and so much more. I think all of these things have helped people make these decisions to move in, but there is certainly still a cloud of hesitancy over folks during this time and we are hopeful that 2022 brings even more people into this family.

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My daughter who hates "nursing homes" said "When I get older, I'd like to live here."

* Family member of a former resident



Human Resources –*Sister Sandy Emrich*

We ended 2021 with 48 full-time and 23 parttime team members. During a time where labor shortages are common, we are so grateful for the dedicated team we have in place. Although, we too did struggle in 2021 to ensure all departments had full staffing. In particular, our dietary and wellness teams have been actively hiring for months and we have needed to be creative with how to fill certain shifts in those departments. Again, kudos to the incredibly dedicated team we have here who have been willing to pick up extra shifts and help out in other departments to ensure our residents always receive the best care. Additionally, this past year we celebrated significant milestones in years of services with Ray Dorman reaching 30 years of service, myself and Bruce Stewart reaching 15 years, and Tianna Moses reaching five vears of amazing service.

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Facility Operations – *John Ivan*

Slowly but surely we are making more and more upgrades and improvements to the facility. Though it is one of the most beautiful

buildings around, it does require a lot of love and care. Big projects that were completed in 2021 include the major one of renovating and expanding our Lumen Lane memory care neighborhood, upgrading the piping system in our entire kitchen, elevator fixes and more. We also started the process of painting the hallways and have plans to update flooring throughout the facility as well. Between our maintenance, housekeeping and laundry departments, the team we have in place is fantastic and love making sure each resident feels we have timely responses to their requests, their rooms stay sparkly clean, that we make move-ins enjoyable and effortless for the families, and that we're doing our best to keep this place always feeling like home.



Driving change through action

In the last few years, several tragic events

spotlighted the racial injustice and systemic inequality prevalent throughout our society. As an organization, we know that much of our strength comes from a diverse staff who represent many races, faiths and traditions. We are committed to meaningful being a positive force in creating a more equitable, diverse and inclusive future throughout our communities and all levels of our organization. Our newly formed Diversity, Equity and Inclusion (DEI) Task Force continues to move forward important strategies that are fundamental to the faithbased values and culture of Light of Hearts Villa. These efforts have included hosting multiple GRace Conversations with staff (capital R on purpose) around different DEI topics.

Executive Director Breanne Cavileer said about the DEI work, "You can see that being able to have a safe space to share personal stories and reflect on certain topics has allowed so many staff members to feel encouraged that this is a focus of our organization. We don't want to be a place that doesn't discuss important topics like these or brush it aside like they aren't happening. There is an extreme racial injustice issue in our country and we want to acknowledge that and make action steps on our end toward solving that problem."



Development – *Amy Huntley*

I have been continuously amazed each year as our community of supporters show up time and time again. This year, our Luminary

Illuminations event brought in more than \$65,000 to support the Sister Helen T. Scasny, SC Benevolent Fund. And, through a multitude of special major gifts that you will read about in upcoming publications, grants and generous annual giving support, we raised more than \$280,000 to support our residents. You, the donors, are the breath that keep this ministry moving! Thank you for continuously showing how much you care about these residents who call this place home.



Finance — James Karasek and Chris Sanders

In addition to financials shown on page 14, we are excited to share about the government funding support we received in 2021 as part of the COVID relief funds. After a grueling

application process, we were excited to receive \$436,504.18 in government support. This amount was based on a clear outline of numbers that showed how we were negatively financially impacted by the ongoing pandemic and the relief funds were paramount in ending the year on a positive note. \$282,979 TOTAL RAISED

> \$128,222 UNRESTRICTED

\$12,025 Memory care capital

\$115,118 SISTER HELEN T. SCASNY, SC

BENEVOLENT FUND

\$19,050 PASTORAL MINISTRY

> \$**3,439** CHAPEL

\$5,125 Seton safety net



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LIGHT OF HEARTS VILLA FINANCIALS

The leadership team at Light of Hearts Villa is committed to undertaking aggressive actions to preserve operational and financial credibility, with smart spending and wise investing to improve cash flow. We have been closely monitoring the financial impact of all of the challenges brought on by the ongoing pandemic. While Light of Hearts Villa is one of the assisted living organizations that has received relief funds through federal and state routes, these funds fall far short of the actual expenses and lost revenues incurred.

Despite these challenges, we were able to continue to enhance programs and services provided while not eliminating any staffing positions. While we still have an uphill battle, we are confident that our strategic planning will position us for growth in the future.

Statement of Financial Position

Breakdown of Expenses

Salaries, Benefits, Staff Education and Licensure Renewals Supplies + Food and Beverage Facility Expenses, Repairs and Maintenance Marketing and Advertising	\$3,056,520 \$361,275 \$1,075,796 \$27,321
Total Expenses	\$4,520,912
Support & Revenue	
Resident Service Revenue	\$2,784,540
Federal Government	\$436,504
Fundraising	\$282,979
Investments	\$227,489
Other (Cozy Corner Resale Shop, Staff Raffles, etc.)	\$28,424
Total Support and Revenue	\$3,759,936
End of Year Net Income	(\$760,976)

*The financial information included in this report is preliminary, unaudited and subject to revision upon completion of the organization's final 2021 audit numbers.

Living our values through the Sister Helen T. Scasny, SC Benevolent Fund

Medicaid Shortfall: \$795,915

Benevolent care is defined as the forgiveness or discounting of monthly fees for a resident's apartment and services who have income that is not sufficient to cover the monthly fees, who have exhausted their assets/funds through no fault or deliberate act to cause their inability to pay, and meet the approval criteria for benevolent care.

The Medicaid program is funded by state and federal governments. In many states, including Ohio, Medicaid payments are not sufficient to cover the costs of treating Medicaid beneficiaries, like some of our residents. In 2021, our Medicaid shortfall was \$795,915. Meaning, if all residents were private pay residents like most corporate for-profit care facilities, that is the amount of additional income we would see on our books.

Because of our faith-based mission, we prioritize providing this kind of benevolent care to those in need. The Sister Helen T. Scasny, SC Benevolent Fund is fully funded by grants, foundations and individual donations who help us make up this shortfall. It simply would not be possible without the help of our community.





MAIN SUPPORTER SHOUTOUTS

We are grateful for these partner organizations who have gone above and beyond for the residents and staff at Light of Hearts Villa in 2021.



C. C. hodgson











Donors

Light of Hearts Villa relies on the generosity of friends in the community to support our mission of enhancing the quality of life for those entrusted to our care. Donations enrich the lives of residents in countless ways: outstanding care and services, the extra touches that make life special, educational and social programs and activities, our Seton Safety Net outreach program, and so much more.

Fundraising efforts have been vital to accommodate the challenges of COVID-19. The hard work proved worthwhile as we had a very successful fundraising year, further attesting that our supporters see the importance of giving today to change tomorrow. Amy Huntley, director of development and communications, took aim at a hefty goal of \$180,000 for 2021 and our community was able to knock that goal out of the water, ending the year with \$282,979!

This total was achieved through 486 individual donors, seven foundations and 42 businesses who enhance Light of Hearts Villa's ability to serve residents. For a small nonprofit like Light of Hearts Villa with more and more residents in need of financial support each year, this kind of support is vital to our ministry's success. We are endlessly grateful for each and every single name on this list.

Abundant Hearts \$10,000+

Albert F. Bota, Jr and Christine Bota Cornelia Hodgson Home Instead Senior Care Koch Foundation, Inc. Russell Konst* Larry G. Righi SC Ministry Foundation Sisters of Charity Foundation of Cleveland Bruce T. and Paula L. Swartz Ursuline Sisters of Cleveland

Bountiful Hearts \$5,000 to \$9,999

Catholic Community Foundation Robert S. and Mary Ann Kaminski Sandra A. and Carl Pannetti Sisters of Charity of Cincinnati Patricia Strachota Sharon and Harlan Watson

Generous Hearts \$2,500 to \$4,999

Patrick T. and Joan T. Carney The Paula and Bill Cosgrove Family Foundation Sisters of Charity of St. Augustine Robert J. and Jean A. Smolko

Loving Hearts

\$1,000 to \$2,499 Absolute Pharmacy, Inc.

James A. Beres David R. and Elaine Best MariLou Brackley Commonwealth Charitable Fund Victor and Roberta DeMarco Fidelity Charitable Gift Fund First Catholic Slovak Ladies Association Janet Freno, MD Robert C. and Eve M. Kalayjian Konrad T. and Marilyn A. Kmetz

Rita A. and Charles L. Maimbourg Sister Anita Maroun, SC Kirk and Karon Mooney Connie and George Radous* Marsha Rinkus Sister Helen T. Scasny, SC Marian T. and Michael S. Simonson Thomas J. and Susan Strauss Carol A. Szczepanik, Esq William P. Waldron

Giving Hearts

\$500 to \$999

John R. Aquilla Assumption BVM FCSLA Branch 1 Jr. and Sr. Order Susan Audey Margaret and Gilbert Aumiller, Jr Mary Frances Becay Benevity, Inc. Mary Ann E. Bobulsky Catholic Cemeteries Association

Jenny D'Ambrosia and Michael Krivicke Kathleen A. Donato Monica J. Fanady FCSLA Jr. Branch J-381 Michael and Barbara Flowers Anna Hickle Hospice of the Western Reserve, Inc. Amy and Julien Huntley Johnson-Romito Funeral Home Dan R. Konfal and Jean M. Konfal* Joyce A. and Richard E. Lowe Joseph and Darlene Masek William J. and Darcy T. Nelson Ohio Concrete Resurfacing Inc. NormaJean Perney Donald M. Pillar Robin L. and Eric Polack Thomas A. Prasnick Edmund J. Romito, Jr and Beatrice L. Romito Michael J. and Kathy Romito

David Sagerser and Christine Krol Schwab Charitable Sisters of St. Joseph of the Third Order of St. Francis Jane A. and Patrick Soposky Speed Exterminating Co. Robin Stursa James E. and Kathleen Szabo Therapy in Motion Carmen and Tim Wolfe William J. Zelei

Prayerful Hearts \$250 to \$499

Gerald Arnold Bedford Auto Care Timothy and Jane C. Belko Blackbaud Giving Fund Breanne P. and John Cavileer Santina Cavolo*

Frank and Carol Chaloupka Cindy and Fady Chehade Cheryl L. and Leo Dagy Charles and Joyce Deptola Kathleen J. DiFranco Vince and Barbara DiTurno Martin L. Flask Rita Flask James R. and Patricia Flowers Bruce Fox Annette M. Gadus Louis and Nancy G. Glorioso Adam S. and Mary L. Gockowski Teri Hembree Margery Henning Paul and Victoria Kellermann Mabel H. Lechovich Renee M. Lesko Oliver Luck Richard J. Manfredi Marigene M. and Mark A. Margevicius

Mary McGruder Linda A. Omerza Irene Palinkas Karol Patton Linda M. and Kevin C. Patton Michael Payne and Jean C. Carroon Ralph A. and Mildred G. Pesta Daniel S. and Christine J. Pocek Albert and Joan Radous Andrew W. and Deborah K. Ramsay Elaine J. Rozic Alan and Catherine Rutti Martin S. and Patricia A. Seekely Lorna M. Short Judene M. and Mark C. Silbiger Laurence Silverman Garay J. Simon Sisters of Charity of Nazareth Elizabeth Skerl Slovak J Club Michael C. and Deborah A. Soflkiancs Meyyappan Somasundaram, MD and Jayanthi Alagarsamy, MD Charles J. St. John Matthew Thomas Nancy Turner and Charles Turner, Jr Anne Wade and Frank Wade* Daniel J. and Kathy Whitely Beth and Wayne Wiblin Jennifer Zahorchak Lawrence G. Zetts Mary Zingales

Caring Hearts

\$100 to \$249

Terry Aigner Theresa Awe Camille A. and Steven S. Barber Phyllis Barone Basketique Mary Bednar

STAYING CONNECTED AND LEAVING A LASTING LEGACY

Christine and Albert Bota



When the Spring/ Summer issue of the Villa Voices newsletter was sent out in early 2021, Chris Bota was inspired to learn about

what's been happening at Light of Hearts Villa. For a few different reasons, Chris has always felt a special connection to this community. For one, Chris' parents, Arthur and Gerry, sent her and her three sisters to Lumen Cordium High School. Catholic education was very important to them; their parents also sent their brother to Chanel High School.

Years later, when the family realized their father, Arthur Prasnick, needed additional care in his later years, they immediately thought of Light of Hearts Villa. Arthur lived at the Villa from 2007 - 2011, and Chris and her family have stayed connected since then because of the loving care their father received and the memories of their father they have at the Villa.

While Chris was reading about things happening at Light of Hearts Villa in the last newsletter, she learned about the newly renovated and expanded Lumen Lane Memory Care Neighborhood. Chris was impressed and called to inquire about what she and her family could do to give back and support residents.

After a heartwarming tour around the Villa, Chris learned of a multitude of ways that would make a difference for the residents. She was especially inspired by an opportunity to create a lovely outdoor space in memory of her parents. Not only was Arthur a resident at Light of Hearts, but Gerry was an avid gardener who would have enjoyed poring over the beautiful landscaping plans that Chris was shown.

"Originally, I was thinking we could maybe sponsor something smaller like a water fountain or patio swing for the Lumen Lane residents. Then, after talking through options with Amy, we realized we could make a significant family gift by naming the patio in memory of our parents, Arthur and Geraldine Prasnick. Realizing that we could make a \$10,000 gift over the span of five years made major giving an option for us and we are so thrilled that we could give in this way."

Did you know that you could also name a room or living space at Light of Hearts Villa with a gift made over the course of five years? These sort of gifts are significant for small nonprofits like Light of Hearts Villa and more feasible for many donors than making an outright cash gift.

To explore this option, along with other planned giving options like estate gifts, IRA distributions and more, please reach out to Director of Development & Communications Amy Huntley at amy.huntley@ lightofheartsvilla.org or 440-232-1991 ext. 524.

Doris Belovich Mrs. Helen L. Belovich Joan R. Bender Donald L. and Mary K. Bostwick Sheryl Bradenbaugh Kenneth J. Braun, Jr and Joan C. Braun Ann T. and Daniel Brinkmann Frank J. and Janet E. Caldwell Therese M. Cammack Patrick Catalano Thomas and Lori J. Catania Catholic Community Connection Joan M. and Alex L. Chamberlin Louis and Karen Champa Elizabeth J. Cibulas Mary Jane S. Clark Thomas and Katherine Coleman Mark A. and Mary Elizabeth Cotleur Charles J. and Diane M. Coultrip Carol A. and Carl P. Craft Lauren Creneti





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My grandmother, Agnes Pekar, was a resident for several years and the environment, the staff and the administration did everything possible to make it a home. There was so much kindness from all. I remember Sr. Regina from when I was younger leading the youth "band" at Mass with Fr. Marrone... I was so pleasantly surprised to see her again here as the spiritual leader.

* Christine Cowan granddaughter of a former resident



Cathy A. and Matthew Cror Mary H. Crotty Dairyland Seed Company Kathleen Divis Doris Donnelly Mary Dunne Sister Sandy Emrich, SCN Jane C. Eppich Pamela J. Eyerdam FCSLA - St. Mary's Branch FCSLA #475 FCSLA Branch 490 FCSLA Okres Anna Hurbar FCSLA Sr 481 Jr 374 Brian J. and Sheila Flanner David M. Foley Richard L. and Susan A. For Deborah Fromme Gerald E. and Mary Lou Fu Joan Furlan Dennis J. and Margaret A. O Steve and Debbie Gratto Carl and Deborah Gray Cynthia Gruss-Simmons and Todd J. Simmons Anne Hallisy John C. and Marlene L. Hai John Hawkins, Esq and Gra Sharon and John L. Hayes Lois D. Heinlen Marilvn Henkelman Patricia Herip Elizabeth J. Hickle Joan Hinkelman James and Ellin C. Hlebik Reverend Mark L. Hollis Leonard A. and Chervl Hon Anne Marie Hovancsek Patricia Hoyt Richard and Marjorie Hunst The International Club John C. Ivan Martin P. and Eileen R. Jan Gerald Jindra Gilbert A. and Bertha M. Ka Linda and Dennis Kane Kathryn Karhan and Rober Catherine A. Kay John F. and Susan J. Kenney Kathryn Kessler Christine M. and Harold Ki James W. and Karen A. Kipf Shirley and Edward Kizys The Honorable Stanley C. R and Marilyn J. Koci Jeffrey Kocian

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	Joseph S. and Cynthia L. Kontur
	Richard and Ann Korecko
	Sister Mary Kormanec, SC
	Sister Regina Kusnir, SC
	Mary Kay Land
	Patricia and David Landy
	William Lavezzi
	Carol Laws
141	Roseanna Lechner, MD
	Lee Ann and Joe Ed Liska
	Laura R. Lorenz
n	Lumen Cordium and St. Peter Chanel
	Reunion Committee
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	Lynmarie Malec
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My Mother had early Alzheimer's and was a resident of Lumen Lane. Living there brightened her last three years of life. Her apartment was attractive, always clean. All of the staff were extremely patient, kind, friendly and attentive to all of the residents. She considered many to be her friends. She spoke highly of Sister Regina, the aides, nurses, the staff who did her laundry, cleaned and did her hair. She was much more social and enjoyed more activities than she had in the years living in her home. I enjoyed vising her there because it was such a pleasant, cheerful setting. I never worried about my mom because I knew she was safe, cared for and happy. I am grateful for Light of Hearts Villa. The last years of my mom's life were happy because of it.

* Mary Jo Brett daughter of a former resident

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We strive to list all names accurately. To make a correction, please contact our Director of Development & Communications, Amy Huntley at amy.huntley@lightofheartsvilla.org or 440.232.1991 ext. 524. Thank you!



Seton Safety Net Donors

St. Elizabeth Ann Seton was an American born saint. She was a wife, mother, educator, widow, nurse and foundress of the Sisters of Charity, which was the first American congregation of religious sisters. During her life, she often had to depend on others to help her provide for her family and her fledgling community.

Today, senior citizens are often in need of a helping hand at a moment of shortfall. At times, the fixed income doesn't quite meet the needs and the cupboard stands bare.

In 2005, the community outreach services of Light of Hearts Villa established the Seton Safety Net for seniors. It is a small food closet that gives the Light of Hearts Villa social worker the resources to meet such needs as they arise in our community.

"

I highly recommend the Villa as a place that provides quality care in a holistic manner. The staff are caring and kind. Being a faithbased community brings a sense of spirituality and serenity.

\$5,125 MONETARY DONATIONS

1,554

ITEMS DONATED

98

TIMES SETON SAFETY NET PROVIDED RESOURCES

\$2,590

FOOD VALUE DISTRIBUTED TO SENIORS IN NEED

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Thank you to all Seton Safety Net donors listed on page 24.

Board and Staff Leadership

A Well-Rounded Collection

Light of Hearts Villa is led by a team of dedicated individuals on the board of directors who are committed to resident care. We are fortunate to have a group of people with diverse experience, education and professional careers. Together, they ensure that we fulfill our mission and vision.

Board of Directors

Bruce Swartz, Board Chair Mike Wisnor, Vice Chair Sr. Anita Maroun, Secretary Robert Smolko, Treasurer Victor DeMarco Sr. Regina Fierman, CSA Adam Gockowski Beth M. Haberbosch-Wiblin Judy Kreye, PhD, RN, CDP Becky Paumier Melissa Rogers Carol Szczepanik

Light of Hearts Villa Leadership

Light of Hearts Villa's management team spent the year staying ahead of the game with careful strategic planning that included pandemic preparedness, employee retention focus and innovative activities to combat struggles felt throughout the year.

Together, these two groups of people are a winning combination that provide the missing pieces needed for those we serve to experience the best there is in senior living.

Donna Allen, RN Director of Wellness

Breanne Cavileer, LNHA, CDP Executive Director

Karen Champa Assistant Director of Dining Services

Ray Dorman Director of Dining Services

Sister Sandy Emrich, SCN Director of Human Resources

Robert Evans, MSSA, LSW Community Social Services

Ann Marie Grossman Wellness Coordinator

Amy Huntley, MPA Director of Development & Communications

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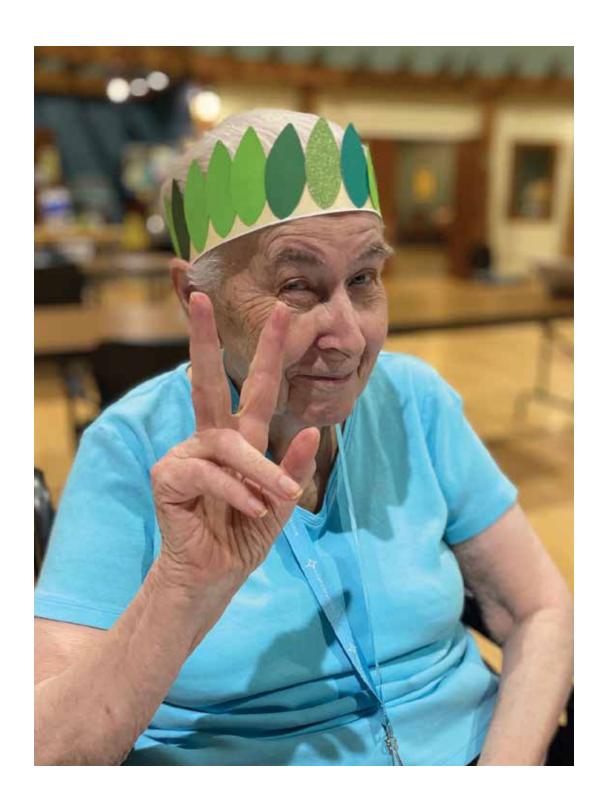
Tanya Keaton Executive Administrative Assistant

Sister Regina Kusnir, SC Director of Pastoral & Special Ministries

Anne Messer, ADC, CDP, CADDCT, CDCM Director of Life Enrichment

Kieran Patton Director of Admissions & Community Relations

Christopher Sanders
Staff Accountant



"

The Ursuline Sisters of Cleveland are grateful for the care of our sisters at Light of Hearts Villa. Over the last four years, our sisters have been welcomed in a safe and supportive environment. The sisters appreciate many of the activities and especially the spiritual atmosphere and the opportunities they have to attend Mass. Most recently, we are thankful that since the beginning of the COVID pandemic, Light of Hearts Villa staff has continually kept in touch with us and family members regarding COVID cases with staff and residents, visiting restrictions and the return of visiting hours.

* The Ursuline Sisters of Cleveland Leadership Team



LIGHTING THE WAY FOR SENIOR CARE

Light of Hearts Villa provides premier senior residential living services to seniors 60+ years of age of all faiths on a picturesque campus in historic Bedford, Ohio. We offer compassionate, faith-based, mission-driven and person-centered care that is individualized to meet the special needs of our residents and their loved ones. More than 3,000 seniors have called Light of Hearts Villa home in the last 30 years.

We specialize in assisted living, short-term respite stays and memory care. Suites are spacious with full kitchenettes, 24-hour nursing assistance, chef-prepared meals and personalized support services.

Light of Hearts Villa is a 501(c)3 Licensed Residential Care Facility that is a ministry of the Sisters of Charity Health System. The health system includes one acute care Catholic hospital, two skilled nursing and assisted living facilities, three grantmaking foundations, and six health and human services organizations in Ohio and South Carolina.



LIGHT of HEARTS VILLA

A Ministry of the Sisters of Charity Health System

lightofheartsvilla.org