



September 14, 2022

Frequently Asked Questions – Transition to Ambulatory Care

As we are transitioning to ambulatory care services at St. Vincent Charity Medical Center, we want to provide you with accurate and appropriate information. Below are answers to questions you may have. We will update these as more information becomes available. If you need additional assistance, please call 216-861-6200 and ask to speak to our patient advocate.

Is the Health Care Center still open?

Recently, St. Vincent Charity Medical Center announced the decision to solely provide ambulatory care. This transition will be completed by November 15, 2022. At this point in time, our Health Care Center remains open and is accepting new patients.

Patients can expect continued high-quality, compassionate care now and throughout the transition. The general medical residency program will be continued by University Hospitals. We are doing all that we can to make this transition seamless for patients. As additional information becomes available, we will post this information on our website.

Is my scheduled appointment still confirmed?

We understand that you may have questions about upcoming scheduled care. We ask that you confirm your appointment with your physician. If you have any additional questions, please contact 216-861-6200 and ask for our patient advocate.

What is the status of my St. Vincent Charity Medical Group Physician?

Each physician will be sending communications to patients with an update on their practice and scheduling procedure in the near future to all of their patients. This information will include scheduling of appointments, location of office and additional information about affiliations with specific hospitals for surgical procedures.

Is the emergency department still open? Will there still be an emergency room at St. Vincent?

At this point in time, our emergency department remains open. As additional information becomes available, we will post this information on our website.

On November 15, 2022, we will transition our medical emergency department into an urgent care facility. Patients requiring a traditional emergency room will be able to receive excellent care at University Hospitals, the Cleveland Clinic or MetroHealth, all of which have emergency rooms within approximately five miles of the St. Vincent Charity campus.

Is the psychiatric emergency department still open?

At this point in time, our psychiatric emergency department remains open. As additional information becomes available, we will post this information on our website.

Are Rosary Hall and the Behavioral Health Clinic still open?

At this point in time, Rosary Hall Intensive Outpatient Treatment Program and the Behavioral Clinic remain open and are accepting new patients. We are doing all that we can to make the transition to ambulatory care seamless for patients in need of mental health and addiction medicine services. As additional information becomes available, we will post this information on our website.

Is St. Vincent Charity Medical Center closing?

St. Vincent Charity Medical Center is transforming from an acute care hospital into an outpatient facility that will be more financially sustainable while continuing to meet the health care needs of the community.

Why did you make the decision to transition to outpatient services?

The Sisters of Charity have a long history of evolving their service to our community and this decision continues that tradition. The decision recognizes that, while there will always be a need for inpatient medical care, more and more health care is being provided in an outpatient setting. It also is a more financially sustainable model and will help the Sisters of Charity continue their commitment to providing Catholic health care in Cleveland.