

# JOSEPH'S JOURNEY

## Mary's Home Welcomes First Residents

#### A DREAM MANY YEARS IN THE MAKING BECOMES A REALITY

If a picture is worth a thousand words, an image of a new resident welcome kit posted to the Joseph's Home Facebook page on March 25 spoke volumes. It proclaimed to the world, "Mary's Home is officially open!" The story behind the image is much larger than that exciting proclamation.

For 22 years, Joseph's Home has been helping men without resources who have acute medical needs heal and achieve independence. For those 22 years, there has not been a comparable ministry for women experiencing the same situation.

Mary's Home is the realization of a dream that the Sisters of Charity of St. Augustine had when they answered God's call to serve the most vulnerable by opening Joseph's Home in October 2000. Since then, hundreds of men have recovered their health and moved into permanent housing through the help of Joseph's Home.

With the first resident welcomed in late March, Mary's Home is now providing a nurturing, caring place to recuperate for women experiencing both homelessness and acute medical conditions. Mary's Home joins Joseph's Home as the only local organization offering care for people experiencing homelessness who are too ill or frail to recover from an illness or injury on the streets or in a traditional shelter.



 $Mary \verb|'s Home front entrance|$ 

Located next to Joseph's Home, the building was originally built as a school and then used as a daycare. Following renovations, Mary's Home is now a 10-room facility with an onsite kitchen, laundry, computer lab and medical clinic. Just like at Joseph's Home, residents benefit from medical supervision, nutritious meals, nursing care, medication management, and coordination with health care, supportive service and housing providers to help them reach housing and health stability.

Continued on page 3

## Drawing Inspiration from March Madness

A MESSAGE FROM THE EXECUTIVE DIRECTOR



I don't know about you, but sports have always been a wonderful escape for me from the day-to-day stress of life and from all of the difficulties of the larger world. I happen to be writing this during the NCAA college basketball championship tournament known as March Madness. Given the horrors of the war in Ukraine, the continuing challenges of the pandemic and the dangerous weather in parts of the United States, March Madness could not have come at a better time. This year, the games have been particularly

exciting, and I have found myself drawn to the underdog of the tournament, Saint Peter's University, a small Jesuit university in Jersey City, New Jersey.

After enjoying another stunning victory for the Saint Peter's Peacocks team, I decided to find out more about the school online. I stumbled upon information about the university's Ignatian roots. My husband is a Cleveland St. Ignatius High School alumnus, so I am familiar with some of the traditions. However, I read about Cura Personalis and instantly felt a connection. Cura Personalis roughly translates as "care for the entire person." This is a hallmark of Ignatian spirituality, and it serves as the basis for the type of education provided at Saint Peter's.

To me, Cura Personalis perfectly summarizes what the Sisters of Charity of St. Augustine (CSAs) have instilled in each of their ministries and certainly at Joseph's Home (and now Mary's Home): Individualized attention to the needs of each unique and special person; respect and care for the whole person, not just one aspect or one need; and, recognition that health and health care do not start or stop at the front door of a doctor's office. In their profound wisdom and love for all persons, the Sisters of Charity of St. Augustine understand that long-held values can result in innovative care.

Today, all over researchers to help in Joseph with help in indecended living company to the help in th

Today, all over the country, providers, insurers, public agencies and researchers are collaborating to find effective, holistic approaches to help individuals experiencing complex health and social needs.

Joseph's Home and Mary's Home are part of this effort, working with hospitals, managed care organizations and many others to pilot, evaluate and advance the care we provide. While it is indeed complex, the goals are straightforward—help people living with multiple chronic physical and behavioral health conditions and facing many other barriers to attain safe, stable housing, better health and greater well-being. For Joseph's Home and Mary's Home, the foundation for our care begins with the values of the CSAs.

I hope you enjoy reading about the opening of Mary's Home, the generosity of our donors and the inspiring outcomes for Joseph Home residents in 2021. I also wish you a wonderful spring and hope you had a blessed Easter!

Yours in mission,

Bell Grahan

BETH GRAHAM, Executive Director



Mary's Home blessing on November 3 - Father Isidore Munishi and Anthony Searcy, board chair

#### MARY'S HOME Cont. from page 1

"The importance of opening Mary's Home cannot be overstated," said Anthony Searcy, chair of the Joseph's Home Board of Directors. "What we have been doing for men for many years, we can now do for women and fulfill a need that has not been addressed in this area. Mary's Home truly rounds out the mission of Joseph's Home."



 $\label{lem:eq:constraint} Each \ new \ resident \ receives \ a \ welcome \ kit \\ with \ sheets, \ towels \ and \ other \ essentials$ 

Hired in November, Angela Butts is a social worker at Mary's Home and its first full-time employee. As the home's social worker, Angela works with residents to fill out their intake paperwork, ensure they understand policies, ensure they have clothing and transportation to and from medical appointments, acts as an advocate for them, and more.

She will also oversee bringing programs to Mary's Home that have been successful

at Joseph's Home, such as music and art therapy, and group sessions on a range of topics from budgeting to healthy relationships to mental wellness. Plus, she would like to offer self-esteem classes, services of a beautician and gentle exercise, such as chair yoga.

"It was so exciting to welcome our first resident in March. There is tremendous potential at Mary's Home to help women get healthy and back on their feet, to have an apartment of their own because health is finally not an issue. I cannot express how happy I am to be the social worker here. It's such a joy to be able to help women with health concerns." — Angela Butts, Mary's Home social worker

Angela said she expects that once Mary's Home is fully staffed, it won't take more than a month to fill all 10 beds as the word gets out. "I think our referral partners might even be more excited than I am because they've needed something like Mary's Home for many years," she added. •

#### Thank You Mary's Home Capital Campaign Contributors and Committee

Special thanks to everyone who contributed to the Mary's Home Capital Campaign. With your generous support, the campaign raised more than \$1.5 million, exceeding its goal of \$1.3 million. Without your support, the vision to make Mary's Home a reality could not have been possible. Today, women experiencing homelessness who need medical respite care have a safe, secure place to heal and achieve independence.

"We are deeply grateful to the entire capital campaign committee, including Jeanne Colleran Weaver, committee chair, and Sister Joan Gallagher, CSA, honorary chair. Thanks to the committee's hard work as well as the work of our board of directors, we were able to tell the story of Mary's Home and inspire donors to generously contribute the needed funds to expand our ministry," said Beth Graham, Joseph's Home executive director.

## Mary's Home Capital Campaign Committee

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The list of donors starts on page 5.

# MedWish Gives Mary's Home the Gift of Good Night's Sleep



A furnished room in Mary's Home



Dan Mesh from MedWish

For the women of Mary's Home, a generous furniture donation from MedWish International will provide a good night's sleep.

This year, "supply chain issues" became an everyday phrase. When contacting medical furniture suppliers in preparation for the opening

of Mary's Home, staff encountered similar challenges of increased prices and delayed delivery.

A generous donation from MedWish International helped fully furnish the 10-private residence rooms in Mary's Home with medical beds, mattresses and mattress covers, and nightstands—saving more than \$20,000.

MedWish International is a Cleveland-based nonprofit organization that works with health care facilities to repurpose useable medical surplus and make available to low-resource communities locally and around the world. In 2021, MedWish provided medical supplies to nearly 2 million people in 26 countries, and currently is supporting response efforts to the crisis in Ukraine.

THE PARTNERSHIP WITH MARY'S HOME IS THE LARGEST DONATION THAT MEDWISH HAS MADE TO A LOCAL ORGANIZATION.

"As a medical respite provider, people often come to us after surgery or hospitalization for an acute illness," said Beth Graham, Joseph's Home executive director. "At Joseph's Home and now Mary's Home, we provide medical beds in all our

rooms to support residents who need to elevate their beds while recuperating. We are so grateful to MedWish for this generous in-kind donation."

Each year, MedWish partners with over 100 local hospitals, clinics and private practices to collect medical supplies and equipment that are no longer needed. In addition, they accept in-kind donations from individuals who have clean, gently used equipment such as wheelchairs and walkers; along with unused, non-expired hygiene and wound care supplies and personal protective equipment.

Mary's Home worked with Dan Mesh, MedWish local & domestic programs coordinator, to arrange the donation. Dan was already familiar with the organization from his past career as an educator; he taught a high school servicing learning class that introduced students to Joseph's Home.

"In 2021, MedWish was happy to provide equipment and supplies for nearly 50,000 people in our local community—all free of charge thanks to grants from places like the Cleveland Foundation and the Cleveland Clinic. This totaled nearly 100,000 pounds of equipment and supplies that met some very real medical needs instead of ending up in a landfill," said Dan.

Dan said that it is an honor to support organizations like Joseph's Home that are on the front line in "our continuing battle against poverty and health care inequality in this country." He added, "As a teacher, I was grateful for the internship opportunities that Joseph's Home provided for my students, so I am especially pleased to be working with Mary's Home in my new role at MedWish. Of course, I would be happier if there was no longer a need for my position in this community, but I am eager to contribute in the meantime." +

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# EMPLOYEE SPOTLIGHT :: Social Worker Angela Butts

Angela Butts, social worker at Mary's Home, has a passion for working with women. That passion has been building for many years, but became stronger after she earned a bachelor's degree in social work at Cleveland State University in 2017. After graduating, she was hired as a social worker at the Jane Edna Hunter Social Service Center, which is part of the Cuyahoga County Department of Children & Family Services.

Angela worked in the Extended Kinship Support Program, working directly with children and parents to support healthy families. She assisted parents with substance abuse issues and taught parenting classes. She became a licensed social worker in 2020. Previously, she was at SAFY Cleveland (Specialized Alternatives for Families & Youth), working with foster parents to help foster children adapt to their new environments. She also helped facilitate the adoption process.

She has been a member of the National Association for the Advancement of Colored People (NAACP) for more than 30 years. Angela is currently working to earn a Master of Social Work degree at Cleveland State and expects to graduate in 2023. •



85
men were served in residence and the community.

72%

of residents improved self-care ability and were medically stable upon leaving Joseph's Home.

89%

of alumni exited to and have remained in a stable setting.

# A LOOK AT THE MEN SERVED IN 2021 AND THEIR OUTCOMES

#### **Impact and Resident Demographics**

Joseph's Home provides medical respite care for medically-fragile men experiencing homelessness. All of the men served are, at time of admittance, without housing and are experiencing an acute medical condition that has led to repeated emergency room visits or hospitalization.

In 2021, the men served were most often older adults, with a physical and/or mental health disability and at least one chronic health condition.

- 85 men served in residence and in the community
- 75 days, average length of stay
- 100% were homeless, according to HUD's definition
- 38% were considered chronically homeless
- 58% are over the age of 55
- 69% are African-American
- 16% are veterans
- 65% have a physical disability
- 83% have mental health condition or substance use disorder
- 90% have a chronic health condition

#### Health & Well-Being Outcomes

Medical stability is measured by improvements made when a resident is at Joseph's Home. Some markers of stability are more easily identifiable than others, such as coming in with an open wound and having the wound heal, or coming in with cancer and leaving cancer free. Other markers are less obvious but can still be measured, like a reduction in outward symptoms.

- 72% of residents were medically stable when exiting Joseph's Home
- 68% of residents demonstrated improvement in medication management
   Note: Residents are encouraged to take at least 90% of their medications each week.

   Some residents may struggle with acceptance of their conditions or stigma associated with their illness. Staff members support and coach residents on the importance of medication to overall health and wellness to help build good medication habits.
- 77% of residents demonstrated improvement in knowledge of medical condition
- 72% of residents improved self-care ability
- 30% of residents increased their incomes or obtained new/increased benefits

#### **Housing Outcomes**

Housing stability is measured by the percentage of people who exit to permanent housing and remain in that housing for a period of six months or longer. Some residents exit Joseph's Home to higher levels of care, such as assisted living, which may be more appropriate based on their medical conditions. Ultimately, the goal is to exit residents to housing situations that end their homelessness for good and are most appropriate for the individual and for remaining healthy.

- 64% exited to a stable setting, including 50% of residents who moved directly into permanent rental housing of their own
- 89% of alumni remain in stable housing after exiting

#### THANK YOU GENEROUS SUPPORTERS

2021 DONOR HONOR ROLL

Heal Empower **Transform** 

Hundreds of caring neighbors in and beyond Northeast Ohio gave generously to make healing possible for the people served by Joseph's Home in 2021.

The annual Joseph's Home Donor Honor Roll is one way we say "thank you." All supporters who made at least one financial contribution are listed, unless they requested to remain anonymous. Know that the residents, alumni, board and staff of Joseph's Home are deeply grateful for each and every gift and for your partnership with us. Please continue to keep Joseph's Home in your thoughts, prayers and charitable giving plans. Thank you!

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Joseph's Home is one organization, now serving more community members through the addition of Mary's Home. Our address and Tax ID remain the same. Your gift supports the operation of our facilities and programs, helping men and women experiencing homelessness receive medical respite care and loving support.

The proper beneficiary designation is:

Joseph's Home 2412 Community College Avenue, Cleveland, OH 44115

Tax ID Number: 34-1901676

more information. • THANK YOU!

Please let us know if you are including Joseph's Home in your charitable giving plans. We look forward to working with you to designate your gift where it is most meaningful, express our eternal gratitude, and plan for the future of Joseph's Home and Mary's Home. If you have any questions or have already included Joseph's Home in your charitable giving plans, please contact Erin Gay Miyoshi, director of fund development, at 216.987.9201 for

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that we may correct our records.

### 2021 Joseph's Home Angels

Financial supporters weren't the only ones who touched the lives of Joseph's Home residents and alumni in 2021. We want to also thank and recognize these partners for their contributions of goods and services, and/or hours and energy spent volunteering, collaborating or advocating on behalf of Joseph's Home and our residents.

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# NEWS BRIEFS & EVENTS

# WELCOME NEW BOARD MEMBERS

It is with great pleasure that we introduce the newest members of the Joseph's Home Board of Directors: Dr. Erron Bell, Ben Stulberg, Tracey Weaver and Daniel Welker. This issue of Joseph's Journey highlights three of the new board members.



#### **Dr. Erron Bell**

Dr. Erron Bell is dedicated to helping local residents live healthier and longer as associate center medical director for primary care at The MetroHealth System and a longtime primary care physician. Prior to this role, she was medical director for Metro-Health Cleveland Heights Medical Center. An entrepreneur, Erron founded HealthfullyYou/ An Affair with Food to share cooking and meal prep tips with clients. In addition to serving on the Joseph's Home board, Erron will lend her expertise to the Joseph's Home Program Development & Quality Committee supporting a holistic approach to wellness and nutrition for the men and women served. She is a graduate of Case Western Reserve University and received her medical degree from Wright State University School of Medicine.



#### **Ben Stulberg**

Ben Stulberg is a partner at Jones Day, where he is a leading advisor in the United States' mergers and acquisitions market. Ben focuses on public company representations and cross-border deals and frequently advises clients on matters relating to corporate governance, shareholder activism, takeover preparedness and SEC compliance. He received a bachelor's degree from The Johns Hopkins University, a Master of Business Administration from the Weatherhead School of Management at Case Western Reserve University and a J.D. from the Case Western Reserve University School of Law. Ben and his wife Jill have three boys ages 12, 9 and 6. He grew up in Chagrin Falls.



#### **Tracey Forde Weaver**

Tracey Forde Weaver is director, pricing and network product innovation at CVS Health, where she oversees strategy for developing and marketing new products and services. Focused on the patient/customer, she has extensive experience in health care and consumer products. She has worked as a consultant and across industries in roles with UnitedHealth Group, Deloitte Consulting and Cleveland Clinic. Tracey received a bachelor's degree from Cornell University and a Master of Business Administration from the New York University Stern School of Business.

We are thrilled to welcome Erron, Ben and Tracey to the board! Stay tuned for highlights about Daniel Welker in the next newsletter.



The Feast of St. Joseph Mass was a hybrid event this year, with a small in-person gathering and a Zoom event for those not in attendance.

#### Celebrating the Feast of St. Joseph

Joseph's Home hosted its annual celebration of the Feast of St. Joseph on March 18 and 19. St. Joseph's life was that of an ordinary workman, yet his ability to see and communicate the presence of God made him extraordinary. Although Sacred Scripture doesn't tell us a great deal about him, we know St. Joseph listened to God in his dreams, and he protected and cared for Jesus and Mary. In honor of the opening of Mary's Home, Mass concluded with the Magnificat, also known as the Prayer of Mary.

Many thanks to Fr. Isidore Munishi for officiating Mass; Cynthia Lee, Ann Marie Moore, Michael Moore and Lindsay Robinson for lending their musical talents; and those who joined us in prayer and celebration.



The Annual Joseph's Home Benefit Luncheon returns to an in-person event this September. Watch for updates coming soon at josephshome.com/luncheon. The luncheon will celebrate the remarkable medically-fragile individuals experiencing homelessness in Northeast Ohio and how they regain their health and housing stability at Joseph's Home and Mary's Home.

With the help of many supporters last year, Perseverance in Hope raised more than \$60,000 to benefit Joseph's Home! Please join us as we aim to raise \$60,000 again in 2022. Every dollar raised will help end the cycle of streets, hospitalization and shelter for medically-fragile adults without housing.

Sponsorships and tickets are now available. Visit josephshome.com/luncheon for more information or to reserve your place today. Contact Development Director Erin Gay Miyoshi at 216.987.9201 or Erin.Miyoshi@josephshome.com if you or your company would like to receive sponsorship information.

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Joseph's Home, a ministry of the Sisters of Charity Health System, provides a nurturing, caring environment for men and women without resources who have acute medical needs, helping them heal and achieve independence.



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