Living Our Mission,
Living Our Vision

THE STATE OF THE SISTERS OF CHARITY HEALTH SYSTEM
MAY 2013 PRESENTATIONS
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SCHEDULE

4:30 p.m., Monday, May 13, 2013
Idea Center at PlayhouseSquare
Cleveland, Ohio

7:30 a.m., Tuesday, May 14, 2013
Idea Center at PlayhouseSquare
Cleveland, Ohio

6:00 p.m., Monday, May 20, 2013
South Carolina Department of Archives and History
Columbia, South Carolina

7:30 a.m., Tuesday, May 21, 2013
South Carolina Department of Archives and History
Columbia, South Carolina

4:30 p.m., Thursday, May 30, 2013
Walsh University
Canton, Ohio

7:30 a.m., Friday, May 31, 2013
Walsh University
Canton, Ohio
WELCOME

SISTER JUDITH ANN KARAM, CSA AND THE SISTERS OF CHARITY HEALTH SYSTEM ARE PLEASED TO SHARE WITH YOU AN UPDATE ON THE STATE OF OUR HEALTH SYSTEM.

This update focuses on how we, as a family of ministries, are living our mission in the context of a very challenging external environment and how we are preparing for our future. The outcomes of our actions hold much promise. This booklet highlights some of the collective accomplishments of the health system and our ministries in the past year. These accomplishments clearly illustrate that our future is vibrant and our ministry is much needed in the communities we serve. With your support and together, as a family of ministries, we have a bold vision to be a beacon of hope devoted to healing and addressing the unmet needs of individuals, families and communities through a network of innovative services.
WE ARE A FAMILY

CANTON, OHIO

Early Childhood Resource Center, Mercy Medical Center and
the Sisters of Charity Foundation of Canton

CLEVELAND, OHIO

Building Healthy Communities, Catholic Community Connection*, Independent
Physician Solutions, Joseph’s Home, Light of Hearts Villa*, Regina Health Center,
Sisters of Charity Foundation of Cleveland, St. John Medical Center* and
St. Vincent Charity Medical Center "Joint ventures with partners

SOUTH CAROLINA

Healthy Learners, Providence Hospitals, Sisters of Charity Foundation of
South Carolina, and the South Carolina Center for Fathers and Families

We are 7,600 faith-filled professionals with one mission

TO HEAL AND SERVE ALL OF GOD’S PEOPLE.
OUR COLLECTIVE ACCOMPLISHMENTS

ACROSS THE FAMILY OF MINISTRIES
PROVIDING the
VERY BEST CARE

- 170,180 inpatient days
- 2,200+ credentialed physicians
- 70% inpatient and outpatient satisfaction
- Excellence in heart care
  - 10,900 cardiac catheterizations
  - 1,000 open heart surgeries
  - World-record times for heart attack intervention
  - World’s first angioplasty in an emergency department
  - Two accredited chest pain centers, one of which was the first in the nation
- Excellence in orthopedics
  - 3,500+ inpatient knee, hip, spine and neck procedures
  - Local and national recognition for performing new and innovative orthopedic procedures
  - Pioneer in the use of less invasive surgeries
- Excellence in emergency care
  - 160,000+ emergency department visits
  - World’s first emergency department catheterization lab
- Excellence in educating and training physicians and other professionals
  - Residency programs in internal medicine, podiatry, clinical pastoral education and dental medicine, as well as an osteopathic medical education program
  - Schools of radiology, sonography and cardiovascular diagnostics
- Quality recognitions from: U.S. News & World Report, HealthGrades; Centers for Medicare and Medicaid Services; Thomson Reuters; American College of Surgeons Commission on Cancer; Society for Thoracic Surgeons; National Association of Nursing Administration, Long Term Care; Catholic Health Association; American Hospital Association; Becker’s Hospital Review; American Heart Association; Leapfrog Group; U.S. Department of Health and Human Services; Supportive Care Coalition; American Society of Training & Development; Blue Cross Blue Shield of South Carolina; and Ohio Department of Aging.
$60.7 million in community benefit

MEETING UNMET NEEDS

— $60.7M in community benefit, including $26M in charity care and $21.5M in unpaid costs of Medicaid
  - Plus $35M in unpaid costs of Medicare and $65M in bad debt
— 290 grants to the communities we serve for a total investment of $6.7M to address root causes of poverty
  Through the three Sisters of Charity Foundations
— 4,963 health services removed barriers to education for 1,758 children
  Through Healthy Learners
— $1M in value to the community in high quality early childhood education support
  Through Early Childhood Resource Center
  - 424 hours of professional development to 2,800 early childhood educators
  - 449 parents completed 49 parent education sessions
  - 289 learning sessions for 5,500+ family participants
— 6 fatherhood programs re-engaged 1,606 fathers in the lives of 3,327 children
— 1,104 health services provided to low-income single fathers
  Through the South Carolina Center for Fathers and Families
— 33 homeless men put on the path to health recovery
  Through Joseph’s Home
— Deaf Access Program expanded through support of national grant
  Through Catholic Community Connection
Supporting Partnerships to Assure Ready Kids
Promise Neighborhood
Energy Star Alternatives to Incarceration
Housing First
Prescription Assistance Network
Carolina Academy
Health Literacy Initiative
BRINGING INNOVATIVE MODELS FOR COMMUNITY CHANGE

— **Supporting Partnerships to Assure Ready Kids (SPARK)** for early learning
  *Through the Sisters of Charity Foundation of Canton*
  - Supporting 2,200 children and families since inception
  - Replicating in counties across Ohio with partnerships of nonprofits, foundations and more

— **Promise Neighborhood** for support from cradle to college and career
  *Through the Sisters of Charity Foundation of Cleveland*
  - Attracting more than $43M in new partner investment in Central Neighborhood since inception

— **Energy Star** for efficiency and environmental protection
  *Through Mercy Medical Center*
  - Performing in the top 25% of similar facilities nationwide

— **Alternatives to Incarceration** for low-income fathers who are behind in child support
  *Through the South Carolina Center for Fathers and Families*
  - Saving taxpayers more than $4.3M annually

— **Housing First** for supportive housing
  *Through the Sisters of Charity Foundation of Cleveland*
  - Partnering to reduce chronic homelessness in Cuyahoga County by 62% since 2006

— **Prescription Assistance Network of Stark County**
  *Through many partners, including the Sisters of Charity Foundation of Canton*
  - Meeting medication needs of the uninsured and underinsured

— **Carolina Academy** to support the capacity building needs of nonprofits
  *Through the Sisters of Charity Foundation of South Carolina*
  - Engaging 750+ nonprofit leaders from 480 nonprofits

— **Health Literacy Initiative** to improve health outcomes for those most in need
  *Through the Sisters of Charity Foundation of Cleveland and St. Vincent Charity Medical Center*
  - Enhancing the health status of Cuyahoga County residents and beyond
INVESTING STRATEGICALLY in OUR FUTURE

- Leadership formation in mission and values
- $24M investment in clinical transformation to electronic health records
- $10M in life-saving equipment and technological advancement
- $95.6M in construction and capital improvements from 2010 to 2012
  - St. John Medical Center: $30.6M
  - Providence Hospitals: $27.5M
  - Mercy Medical Center: $23.1M
  - Sisters of Charity Health System headquarters: $6.9M
  - St. Vincent Charity Medical Center: $6.8M
  - Early Childhood Resource Center: $700K
- $14M in philanthropic gifts raised by our ministries
- 3 hospital development foundations launched
- 1 brand for 20+ ministries

CREATING LASTING IMPACT

- 500+ units of supportive housing by the local Housing First Initiative
  Through the Sisters of Charity Foundation of Cleveland
  - Yields a 2% return to homelessness compared to 20-30% with traditional models
- $11M in savings by identifying free or discounted drugs for people in need
  Through many partners, including the Sisters of Charity Foundation of Canton
- 464 fathers gained employment and 895 fathers participated in parenting education programs
  Through the South Carolina Center for Fathers and Families
- $1.1M paid in child support by fatherhood program participants
  Through the South Carolina Center for Fathers and Families
- 110,000 miles traveled to provide access to health care at no charge
  Through Healthy Learners
- 27,000+ patients seen at program to address oral health and dental care needs of poor and underserved
  Through the Sisters of Charity Foundation of Canton and Mercy Medical Center
- 1,025 dental services provided to children in South Carolina
  Through Healthy Learners
- Creation of a medical home in a ZIP code that had none
  Through Mercy Medical Center
- 400+ homeless men guided to health, sustainable income and permanent housing
  Through Joseph’s Home
- $85M leveraged for supportive housing, fatherhood engagement and early education
  Through the three Sisters of Charity Foundations
Preparing for the future of health care  Focusing on prevention, care coordination and quality outcomes  Understanding the unmet needs of the community and responding strategically  Leveraging resources to create systemic change  Using best practices and evidence-based models to prevent or address individual or community challenges
Ours is a vibrant and much needed ministry. The Sisters of Charity Health System is committed to continuing our mission as a family of ministries, which will have lasting impact on the communities we serve. Together, we provide the very best care, we address unmet needs, we solve problems creatively, we invest strategically, we deliver on our mission and we do this best by collaborating with each other.

You are the heart and hands of our ministry. We ask each of you to search out how you can recommit to our mission today and always.

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TOGETHER, WE LIGHT THE WAY TO HEALING FOR INDIVIDUALS, FAMILIES AND COMMUNITIES.
News about all ministries of the Sisters of Charity Health System is shared online every day. Read more and join the conversation.

**BLOG:** sistersofcharityhealth.org

**FACEBOOK PAGE:** facebook.com/sistersofcharityhealth

**TWITTER FEED:** twitter.com/sochealthsystem

A sampling of local news from our Twitter feed:

**SOCHealthSystem** @SOCH...
Two Sisters of Charity Health System hospitals recognized by U.S. News and World Report [tinyurl.com/SCHS5](#)

**ClevePromise** @CLE_Promise
Cleveland Central Promise Neighborhood continues work to make vibrant, thriving neighborhoods [tinyurl.com/SCHS2](#)

**CLEstvincentcharity** @StVincentCMC
St. Vincent Charity Medical Center and Austen BioInnovation Institute announce strategic partnership [tinyurl.com/SCHS1](#)

**SOCHealthSystem** @SOCH...
Sr. Judith Ann Karam, CSA receives humanitarian award from Diversity Center [tinyurl.com/SCHS6](#)

**SOCFoundationCle** @SOCF...
Sisters of Charity Foundation of Cleveland publishes health literacy report [tinyurl.com/SCHS7](#)

**SOCHealthSystem** @SOCH...
Joseph’s Home featured in Plain Dealer Holiday Spirit Campaign [tinyurl.com/SCHS8](#)

**CLEstvincentcharity** @StVincentCMC
St. Vincent Charity Medical Center celebrates 60th anniversary of Rosary Hall [tinyurl.com/SCHS9](#)

**SOCHealthSystem** @SOCH...
Regina Health Center continues to receive high patient and family satisfaction scores [tinyurl.com/SCHS10](#)
News about all ministries of the Sisters of Charity Health System is shared online every day.

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**FACEBOOK PAGE:** facebook.com/sistersofcharityhealth

**TWITTER FEED:** twitter.com/sochealthsystem

A sampling of local news from our Twitter feed:

- **SOCHealthSystem** @SOCH...
  Catholic Health World: @SCFathers parenting program overcomes distrust to bring men into the health care system tinyurl.com/SCHS26

- **Providence Hospitals** @ProvHospSC
  Providence Hospitals receives 12th consecutive 3-star rating from Society of Thoracic Surgeons tinyurl.com/SCHS24

- **SCCFF** @SCFathers
  Editorial from The State: A decade of helping dads — and counting tinyurl.com/SCHS27

- **SOCHealthSystem** @SOCH...
  @SCFSC and @SOCFoundationCI co-sponsor 8th annual statewide conference for women religious tinyurl.com/SCHS29

- **SCFSC** @SCFSC
  Sisters of Charity Foundation of South Carolina dedicates new education center tinyurl.com/SCHS30

- **Providence Hospitals** @ProvHospSC
  Providence Hospitals provides behind-the-scenes look at beating open-heart surgery tinyurl.com/SCHS31

- **SOCHealthSystem** @SOCH...
  @SCFathers executive director participates in launch of national fatherhood initiative tinyurl.com/SCHS32

- **Providence Hospitals** @ProvHospSC
  Providence Hospital recognized as Hospital of the Year by national Mended Hearts organization tinyurl.com/SCHS33

- **SOCHealthSystem** @SOCH...
  13th Annual Healthy Learners Champions for Children Golf Tournament in Memory of George Younginer nets $86K tinyurl.com/SCHS34

- **SCFSC** @SCFSC
  Sisters of Charity Foundation of South Carolina president receives leadership award tinyurl.com/SCHS35

- **SOCHealthSystem** @SOCH...
  Nashville Songwriters event raises $20K to support health care services to school children in Georgetown County tinyurl.com/SCHS36

- **SCCFF** @SCFathers
  Division of Child Support Enforcement partners with @SCFathers on $2M grant tinyurl.com/SCHS37

- **SCFSC** @SCFSC
  Sisters of Charity Foundation of South Carolina releases Research Brief: Latino Immigrant Families tinyurl.com/SCHS38

- **SOCHealthSystem** @SOCH...
  Healthy Learners board chair letter to the editor: Healthy kids mean better students, communities tinyurl.com/SCHS39
OUR MINISTRIES’ NEWS IN CANTON, OHIO

News about all ministries of the Sisters of Charity Health System is shared online every day. Read more and join the conversation.

BLOG: sistersofcharityhealth.org
FACEBOOK PAGE: facebook.com/sistersofcharityhealth
TWITTER FEED: twitter.com/sochealthsystem

A sampling of local news from our Twitter feed:

Early Childhood Resource Center @ECResCenter
Early Childhood Resource Center provides $1M in annual local impact tinyurl.com/SCHS49
Retweeted by SOCHealthSystem

Sisters of Charity Foundation of Canton @SOCHealthSystem
Sisters of Charity Foundation of Canton president selected as 1 of 70 people nationwide to participate in Clinton Global Initiative on Early Childhood tinyurl.com/SCHS43
Retweeted by SOCHealthSystem

Mercy Medical Center @CantonMercy
Mercy Medical Center opens new Mercy Primary Care at St. Paul Square health care facility on site of former church tinyurl.com/SCHS44
Retweeted by SOCHealthSystem

Friend-Ship Center steps up with help from Early Childhood Resource Center tinyurl.com/SCHS52
Retweeted by SOCHealthSystem

Sisters of Charity Foundation of Canton @SOCHealthSystem
Sisters of Charity Foundation of Canton supports Stark County Traumatized Child Task Force tinyurl.com/SCHS40

Mercy Medical Center @CantonMercy
Mercy Medical Center named one of nation’s top cardiovascular hospitals for sixth time tinyurl.com/SCHS46
Retweeted by SOCHealthSystem

As seen in Sisters of Charity Foundation of Canton newsletter: SPARK Races to Expand tinyurl.com/SCHS41

Mercy Medical Center @CantonMercy
Mercy Medical Center’s Palliative Care team to receive national award for quality tinyurl.com/SCHS45
Retweeted by SOCHealthSystem

Early Childhood Resource Center @ECResCenter
Early Childhood Resource Center improves language skills for Hispanic American parents and their children tinyurl.com/SCHS55
Retweeted by SOCHealthSystem

Mercy Medical Center @CantonMercy
Mercy Medical Center receives top environmental award from Ohio Hospital Association tinyurl.com/SCHS47
Retweeted by SOCHealthSystem

Two Sisters of Charity Health System hospitals recognized by U.S. News and World Report tinyurl.com/SCHS53

Sisters of Charity Foundation of Canton @SOCHealthSystem
Sisters of Charity Foundation of Canton president appointed chair of Ohio Governor’s statewide Early Childhood Advisory Council tinyurl.com/SCHS42

Early Childhood Resource Center @ECResCenter
Early Childhood Resource Center provides education, empowerment for entire family tinyurl.com/SCHS51
Retweeted by SOCHealthSystem

Mercy Medical Center @CantonMercy
Mercy Medical Center achieves full Heart Failure Accreditation tinyurl.com/SCHS48
Retweeted by SOCHealthSystem
SISTERS of CHARITY HEALTH SYSTEM

A Ministry of the Sisters of Charity of St. Augustine

sistersofcharityhealth.org