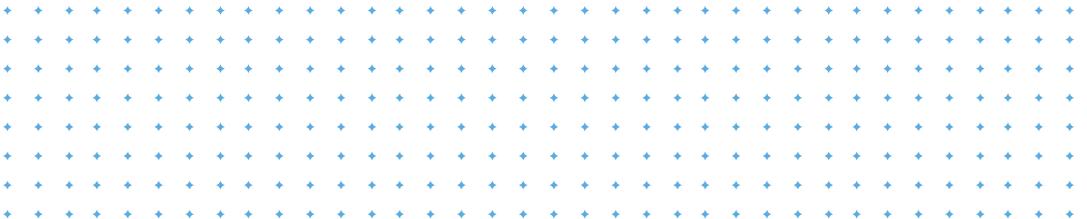




# *one mission*

A REPORT TO THE COMMUNITY MARCH 2017



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We are *devoted* to health and human services rooted in our Catholic faith and values: for over 166 years we have taken risks to continue the healing ministry of Jesus, we are living the mission and we will continue, humbly, until we have done all that we can do to meet the needs of God's people!

Together we are Sisters of Charity Health System with nearly \$700 million in assets and 4,000 faith-filled professionals with one mission, to heal and serve all of God's people.

We are pleased to share a community report of the Sisters of Charity Health System. As a family of ministries devoted to healing individuals, families and communities, we have done all that we can to address unmet needs, create lasting change, provide the very best care and invest strategically in our ministries.

“One loving heart sets another on fire” is a St. Augustine quote that guides the Sisters of Charity Health System today. The health system is made up of two Catholic hospitals, three grantmaking foundations, two elder care facilities and six health and human service outreach organizations. These ministries collectively continue and advance the work of the Sisters of Charity of St. Augustine, a congregation that, since its founding in Cleveland in 1851, continues a faith-based legacy of high-quality, compassionate care for all of God’s people.

Together, we light the way. May God continue to bless our communities and guide us as we continue our faith-based legacy of high-quality, compassionate care in partnership with its co-ministers, who are the heart and hands of the ministry.

# WE LIGHT THE WAY BY MEETING THE UNMET NEEDS THROUGH SISTERS OF CHARITY FOUNDATIONS & OUTREACH MINISTRIES

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**4,950**

*Health services removing barriers to education for 1,567 children*

**1,132**

*Hours of training to 2,026 early educators*

**1,502**

*Parents completed 157 parent education sessions*

**5,500+**

*Family participants in 289 learning sessions*

**\$9.5M**

*Saved by taxpayers in incarceration costs*

**2,543** participants were served by local fatherhood programs

**5,967** children were touched by fatherhood programs

**41** homeless men served and 83% achieved medical stability

**1,819** men gained employment

**87,767** miles traveled to provide access to health care

**8,300** children were helped to get ready for school since 2003

**105** homeless youth ages 18-24 secured housing during the 100-Day Challenge to end youth homelessness

**\$20M** invested in SPARK by all sources since established

**1,700** Ohio families are now on track to be served through SPARK

A photograph of a man and a young boy. The man, on the left, is wearing a purple t-shirt and a dark jacket, looking down at the boy with a smile. The boy, on the right, is wearing a blue and grey baseball-style t-shirt and is looking up at the man with a wide, happy smile. The background is bright and out of focus, suggesting an indoor setting with large windows. A dark blue vertical bar is on the far left edge of the image.

**238**

*Grants to address  
root causes of poverty*

**WE LIGHT THE WAY BY PROVIDING  
THE VERY BEST CARE AT ST. VINCENT  
CHARITY AND MERCY MEDICAL CENTER**

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**1,000** *Credentialed  
physicians*

**114,513**  
*Inpatient days*

**541**  
*Total spine procedures*

**2,633**  
*Cardiac catheterizations*

**102,296**  
*Emergency  
department visits*

**1,163**  
*In total joint  
replacements*

**16%**  
*of all Substance Abuse  
Discharges in Ohio  
were cared*

## QUALITY RECOGNITIONS

- 4-Star CMS Rating
- ‘A’ Leapfrog Safety Score
- Dimensions Award winner for Continuity and Transitions of Care by National Research Corporation (NRC)
- Aetna Institute of Quality for Bariatric Surgery
- Blue Distinction for Spine, Hips and Knees
- Joint Commission Accreditation for Hospital and Behavioral Health, Primary Stroke Center and Chest Pain
- 2016 Mission: Lifeline® Receiving Center GOLD PLUS Recognition Award
- Gold Plus Quality Achievement Award with Target: Strokes Honor Roll
- Blue Cross and Blue Shield (BCBS) Blue Distinction® Center for maternity care, hip and knee replacement, and spine surgery
- Gold-Level Fit-Friendly Worksite by the American Heart Association, as well as the Healthy Ohio Healthy Worksite Gold Award from the Ohio Department of Health (ODH) and the Healthy Ohio Business Council
- Full heart failure reaccreditation status from the Society of Cardiovascular Patient Care (SCPC)
- The American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) Certified Mercy Cardiac Rehabilitation and Mercy Pulmonary Rehabilitation
- ENERGY STAR for environmental protection

## NOTABLES

- World record times for heart attack intervention
- World’s first Emergency Department Cath Lab
- World’s first angioplasty in an emergency department
- Only the second institution in the U.S. to use inter-operative robotics to more precisely repair and restore alignment of the knee joint.
- First Stark County hospital to earn The Joint Commission’s Gold Seal of Approval® for its total joint replacement program for hips and knees in 2013 and 2015.
- #1 Internal Addition Medicine and cardiovascular fellowships

## WE LIGHT THE WAY BY CREATING LASTING IMPACT

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- Supporting Partnerships to Assure Ready Kids for early learning
- Creating a Promise Neighborhood to support kids from cradle to college and career
- Leading Alternatives to Incarceration for low-income fathers behind in child support
- Convening the Housing First model, reducing the rate of chronic homelessness by 77%
- Supporting the Homeless Continuum of Care in Cuyahoga and Stark counties
- Invested in the Immigrant Families Initiative for enhancing the health, well-being and economic mobility of immigrant, mixed-status and refugee families
- Supporting sister-led ministries for lasting community impact
- Providing thousands of children with access to basic health services at no charge
- Providing dental care to the underserved, which is Ohio's number one unmet health care need for children and low-income adults
- Leading the 100-Day Challenge to end youth homelessness in Cleveland
- Supporting the development of the collaboration to end human trafficking
- Serving hundreds of religious and lay elder care residents
- Carolina Academy for building capacities of nonprofits
- Creating awareness of the needs of kinship caregivers



**\$47.5M**

in *community* benefit through  
Ohio hospitals, foundations  
and outreach ministries.

Plus \$19M in bad debt

## WE LIGHT THE WAY BY INVESTING STRATEGICALLY

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### CONSTRUCTION AND CAPITAL IMPROVEMENTS

**\$14,851,522**

Mercy Medical Center

**\$282,929**

Regina Health Center

**\$2,046,441**

St. Vincent Charity  
Medical Center

**\$82,682**

Joseph's Home

**\$234,291**

Light of Hearts Villa

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*total*

**\$17,497,865**

**\$3M**

*Capital investment for  
information technology*

**\$3M**

*Meaningful use funds  
received over past  
two years*

**\$18M**

*Philanthropic gifts  
raised by our ministries*



WE  
—  
LIGHT  
—  
THE  
—  
WAY



*We are a Family*

**CANTON, OH**

Mercy Medical Center  
Sisters of Charity Foundation of Canton  
Early Childhood Resource Center

**CLEVELAND, OH**

St. Vincent Charity Medical Center  
Regina Health Center  
Light of Hearts Villa  
Sisters of Charity Foundation of Cleveland  
Joseph's Home  
Catholic Community Connection\*  
Building Healthy Communities

**COLUMBIA, SC**

Sisters of Charity Foundation of South Carolina  
South Carolina Center for Fathers and Families  
Healthy Learners

**SISTERS *of* CHARITY**  
**HEALTH SYSTEM**

[SistersofCharityHealth.org](https://SistersofCharityHealth.org)

*A Ministry of the Sisters of Charity of St. Augustine*

\*joint venture with partners