one mission

A REPORT TO THE COMMUNITY  MARCH 2017
We are devoted to health and human services rooted in our Catholic faith and values: for over 166 years we have taken risks to continue the healing ministry of Jesus, we are living the mission and we will continue, humbly, until we have done all that we can do to meet the needs of God’s people!

Together we are Sisters of Charity Health System with nearly $700 million in assets and 4,000 faith-filled professionals with one mission, to heal and serve all of God’s people.
We are pleased to share a community report of the Sisters of Charity Health System. As a family of ministries devoted to healing individuals, families and communities, we have done all that we can to address unmet needs, create lasting change, provide the very best care and invest strategically in our ministries.

“One loving heart sets another on fire” is a St. Augustine quote that guides the Sisters of Charity Health System today. The health system is made up of two Catholic hospitals, three grantmaking foundations, two elder care facilities and six health and human service outreach organizations. These ministries collectively continue and advance the work of the Sisters of Charity of St. Augustine, a congregation that, since its founding in Cleveland in 1851, continues a faith-based legacy of high-quality, compassionate care for all of God’s people.

Together, we light the way. May God continue to bless our communities and guide us as we continue our faith-based legacy of high-quality, compassionate care in partnership with its co-ministers, who are the heart and hands of the ministry.
WE LIGHT THE WAY BY MEETING THE UNMET NEEDS THROUGH SISTERS OF CHARITY FOUNDATIONS & OUTREACH MINISTRIES

4,950
Health services removing barriers to education for 1,567 children

1,132
Hours of training to 2,026 early educators

1,502
Parents completed 157 parent education sessions

5,500+
Family participants in 289 learning sessions

$9.5M
Saved by taxpayers in incarceration costs

2,543 participants were served by local fatherhood programs

5,967 children were touched by fatherhood programs

41 homeless men served and 83% achieved medical stability

1,819 men gained employment

87,767 miles traveled to provide access to health care

8,300 children were helped to get ready for school since 2003

105 homeless youth ages 18-24 secured housing during the 100-Day Challenge to end youth homelessness

$20M invested in SPARK by all sources since established

1,700 Ohio families are now on track to be served through SPARK
238 Grants to address root causes of poverty
WE LIGHT THE WAY BY PROVIDING THE VERY BEST CARE AT ST. VINCENT CHARITY AND MERCY MEDICAL CENTER

1,000 Credentialed physicians

114,513 Inpatient days

2,633 Cardiac catheterizations

1,163 In total joint replacements

541 Total spine procedures

102,296 Emergency department visits

16% of all Substance Abuse Discharges in Ohio were cared
QUALITY RECOGNITIONS

- 4-Star CMS Rating
- ‘A’ Leapfrog Safety Score
- Dimensions Award winner for Continuity and Transitions of Care by National Research Corporation (NRC)
- Aetna Institute of Quality for Bariatric Surgery
- Blue Distinction for Spine, Hips and Knees
- Joint Commission Accreditation for Hospital and Behavioral Health, Primary Stroke Center and Chest Pain
- 2016 Mission: Lifeline® Receiving Center GOLD PLUS Recognition Award
- Gold Plus Quality Achievement Award with Target: Strokes Honor Roll
- Blue Cross and Blue Shield (BCBS) Blue Distinction® Center for maternity care, hip and knee replacement, and spine surgery
- Gold-Level Fit-Friendly Worksite by the American Heart Association, as well as the Healthy Ohio Healthy Worksite Gold Award from the Ohio Department of Health (ODH) and the Healthy Ohio Business Council
- Full heart failure reaccreditation status from the Society of Cardiovascular Patient Care (SCPC)
- The American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR) Certified Mercy Cardiac Rehabilitation and Mercy Pulmonary Rehabilitation
- ENERGY STAR for environmental protection

NOTABLES

- World record times for heart attack intervention
- World’s first Emergency Department Cath Lab
- World’s first angioplasty in an emergency department
- Only the second institution in the U.S. to use inter-operative robotics to more precisely repair and restore alignment of the knee joint.
- First Stark County hospital to earn The Joint Commission’s Gold Seal of Approval® for its total joint replacement program for hips and knees in 2013 and 2015.
- #1 Internal Addition Medicine and cardiovascular fellowships
We light the way by creating lasting impact

- Supporting Partnerships to Assure Ready Kids for early learning
- Creating a Promise Neighborhood to support kids from cradle to college and career
- Leading Alternatives to Incarceration for low-income fathers behind in child support
- Convening the Housing First model, reducing the rate of chronic homelessness by 77%
- Supporting the Homeless Continuum of Care in Cuyahoga and Stark counties
- Invested in the Immigrant Families Initiative for enhancing the health, well-being and economic mobility of immigrant, mixed-status and refugee families
- Supporting sister-led ministries for lasting community impact
- Providing thousands of children with access to basic health services at no charge
- Providing dental care to the underserved, which is Ohio’s number one unmet health care need for children and low-income adults
- Leading the 100-Day Challenge to end youth homelessness in Cleveland
- Supporting the development of the collaboration to end human trafficking
- Serving hundreds of religious and lay elder care residents
- Carolina Academy for building capacities of nonprofits
- Creating awareness of the needs of kinship caregivers
$47.5M in community benefit through Ohio hospitals, foundations and outreach ministries. Plus $19M in bad debt
WE LIGHT THE WAY BY INVESTING STRATEGICALLY

CONSTRUCTION AND CAPITAL IMPROVEMENTS

$3M
Capital investment for information technology

$14,851,522
Mercy Medical Center

$282,929
Regina Health Center

$2,046,441
St. Vincent Charity Medical Center

$82,682
Joseph’s Home

$234,291
Light of Hearts Villa

$3M
Meaningful use funds received over past two years

$18M
Philanthropic gifts raised by our ministries

total
$17,497,865
WE LIGHT THE WAY
We are a Family

CANTON, OH
Mercy Medical Center
Sisters of Charity Foundation of Canton
Early Childhood Resource Center

CLEVELAND, OH
St. Vincent Charity Medical Center
Regina Health Center
Light of Hearts Villa
Sisters of Charity Foundation of Cleveland
Joseph’s Home
Catholic Community Connection*
Building Healthy Communities

COLUMBIA, SC
Sisters of Charity Foundation of South Carolina
South Carolina Center for Fathers and Families
Healthy Learners

SISTERS of CHARITY
HEALTH SYSTEM
SistersofCharityHealth.org
A Ministry of the Sisters of Charity of St. Augustine

*joint venture with partners